

naomi.k.rountree@gmail.com
+1 505 480 0945
17815 Greenwood dr. 1719
Aurora, Colorado

Get in touch.

Naomi Rountree

Education

2011 – 2015
BA Art- Graphic Design
University of Missouri
Columbia MO

Expertise

Design thinking, User Research,
Wireframes and Prototypes,
Prototyping Tools,
Information Architecture,
User Testing/Validation,
Collaboration with cross-
functional teams.

Certifications

2022
UX Design
General Assembly
(Remote)

2020
Front End Web Development
General Assembly
(Remote)

Languages

English

Experience

2022 – Present / Procare Solutions / Denver

UX Designer

Leads advanced design projects, conducts in-depth user research, creates prototypes, and contributes to overall UX strategy, often with key decision-making responsibilities.

- > Spearheads the UX design efforts for enterprise SAAS applications, collaborating with cross-functional teams to deliver high-quality solutions.
- > Partners on user research initiatives, translating findings into actionable design improvements and ensuring alignment with business goals.
- > Develops wireframes, prototypes, and high-fidelity designs, adhering to industry best practices and incorporating responsive design principles.
- > Plays a key role in usability testing, gathering user feedback, and iteratively refining designs for optimal user satisfaction.

2021 – 2022 / Procare Solutions/ Denver

Customer Support Agent

Served as a frontline point of contact between customers and our company, responding to inquiries and resolving issues with SAAS products.

- > Utilized effective communication skills to provide assistance and guidance through phone, email, or chat channels.
- > Responsibilities included documenting customer interactions, troubleshooting technical problems, and ensuring timely and accurate solutions.

2020– 2022 / Freelance / Aurora

Web Designer

Independently designed and developed responsive websites, ensuring a balance between aesthetics and functionality.

- > Collaborated closely with clients to understand their needs and deliver custom web solutions tailored to their specifications.

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Technical Skills

Prototyping Tools- Figma
Adobe CC
HTML CSS
Reponsive design
Typography
User Research Tools
Accessibility Standards

Soft Skills

Empathy
Communication
Collaboration
Creativity
Critical Thinking
Positive Attitude
User Advocacy

Experience continued

2019 – 2021 / A Basin Child Care Center / Bucklely AFB

Child and Youth Technition

Used a nurturing and supportive approach to foster the well-being and development of children.

> Experienced in creating a safe, engaging environment, planning age-appropriate activities, and ensuring a positive, educational experience for young learners through effective communication with parents and addressing individual needs..

References

2021 / Procare Solutions / CA- Remote

Matthew Casey

(916) 949-6551 | mcasey@procaresoftware.com

Product Manager

2022 / Procare Solution/ Denver

Joe Crifasi.

(720) 612- 1524 | jpcrifasi@gmail.com

Principle UX Designer

2021 / Procare Solutions | Denver

Melissa Skrbic-Huss

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Director, UX/UI Designer